

# **GIFT VOUCHERS**

## **TERMS AND CONDITIONS**

**Before purchasing a gift voucher please check the terms and conditions below**

- Vouchers may be exchanged for full or part payment towards any fishing on Horseshoe Lake such as Carp Society Membership, Hours fishing or our seasonal permits.
- All vouchers are valid for one year from the date of purchase. An expiry date is shown on the voucher.
- All vouchers are non-redeemable for cash and change will not be given.

### **Exchanging vouchers**

- All anglers must hold a valid Carp Society membership to exchange a fishing voucher for a ticket.
- Vouchers may only be redeemed in person at the Horseshoe Lake shop during opening hours, we are unable to exchange vouchers on the bank and or over the phone.
- Where a voucher is purchased for a 6 or 12 month permit, the value of the voucher will be offset against the permit cost, other costs still apply such a membership and the cost of a key. If the permit retail price is changed within in the validity of the voucher the remainder must be paid on purchase.
- Vouchers are valid for one year from purchase; expired vouchers will not be accepted. Please ensure you have sufficient time to use the voucher.
- We are unable to replace lost vouchers.
- Vouchers may not be used in the shop on stock or clothing related items and cannot be used in our online shop.
- Vouchers must be used for consecutive hours i.e 48 hours will be exchanged for a 48 hour consecutive fishing ticket it cannot be split into two 24 hours

### **Processing vouchers**

- Orders for vouchers received Monday to Friday before 12 midday will be processed the same day
- Orders for vouchers received after 12 midday or over the weekend will be processed on the next working day
- Working days are Monday – Friday except bank holidays
- If you require a voucher urgently please contact the office before purchase.

### **Returns**

We do not accept returns for vouchers

### **Queries**

If you have any queries regarding the above please contact the office on 01367 253959 or email [sales@thecarpsociety.com](mailto:sales@thecarpsociety.com)